

	No of areas		% of universe		Actual days	Rounded days
Regeneration	12		12		45.84	46
Tourism and Enterprise	9		9		34.38	34
Service Delivery	36		37		141.34	142
Corporate Services	41		42		160.44	160
					Total days	382
						382

### INTERNAL AUDIT DRAFT PLAN 2020/21

#### Regeneration and Planning

High	Commercial Ventures	20	
Medium	Planning	16	
Medium	Prevent and Protect	10	46

#### Tourism and Enterprise

High	Events	17	
Medium	Catering (Stage Door and EDGC)	17	34

#### Service Delivery

High	Housing Software	20	
High	Service Charges for Purchased Properties	20	
High	Tenancy Management (including succession and mutual exchanges)	20	
High	Rechargeable Repairs	20	
Medium	Voids Management	15	
Medium	Leaseholder Management and Recharges	17	
Medium	Civil Contingency	15	
Medium	Community Grants	15	142

#### Corporate Services

High	Arrears Collection	20	
High	Business Continuity Planning and Disaster Recovery	20	
High	Contracts	20	
Medium	Implementation of new systems	15	
Medium	Complaints	10	
Medium	Data Protection	15	
Medium	Members Allowances	15	
Medium	Ethics	15	
Medium	IT Security and Networks	15	
Medium	Officers Expenses	15	160

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