

## APPENDIX B OUTSTANDING RECOMMENDATIONS/ACTIONS

### Audit Report

OUTSTANDING RECOMMENDATION	COMMENTS
None	None

### Risk Management Report

OUTSTANDING ACTION	COMMENTS
<p>Organise a programme of training, specifically:</p> <ul style="list-style-type: none"> <li>• Hold facilitated workshops for CMT and Members to refresh understanding of roles and responsibilities.</li> <li>• Interactive training workshops across all levels.</li> <li>• Risk management refresher training for Members (especially newer ones).</li> <li>• All risk assessments to be put back onto Pentana Performance.</li> <li>• Contract risk management training and awareness, with a view to identifying strategically important contracts and associated risks.</li> </ul>	<p>Currently in discussion with Zurich to arrange training. Will begin at senior management level so that training/workshops for CMT and Members can use the risk assessments produced by services.</p>
<p>Operational and service level risks to be recorded on one risk assessment for each service area. Service level risk registers to be reviewed six monthly at CMT with Directors/Asst Directors responsible for the service level risk registers.</p>	<p>This will be completed once risk assessments have been produced.</p>
<p>Service level risk registers to be discussed at Departmental Management Team meetings.</p>	<p>Senior Managers to be reminded of this once the risk assessments have been completed.</p>