

**APPENDIX B OUTSTANDING RECOMMENDATIONS/ACTIONS**

<b>AUDIT REPORT</b>	<b>OUTSTANDING RECOMMENDATION</b>	<b>COMMENTS</b>
None	None	None
<b>OTHER REPORTS TO COMMITTEE</b>	<b>OUTSTANDING ACTION</b>	<b>COMMENTS</b>
Risk Management	Hold facilitated workshops for CMT and Members to refresh understanding of roles and responsibilities.	Currently in discussion with Zurich to arrange training. Will begin at senior management level so that training/workshops for CMT and Members can use the risk assessments produced by services.
	Interactive training workshops across all levels.	
	Risk management refresher training for Members (especially newer ones).	
	All risk assessments to be put back onto Pentana Performance.	
	Contract risk management training and awareness, with a view to identifying strategically important contracts and associated risks.	
	Operational and service level risks to be recorded on one risk assessment for each service area. Service level risk registers to be reviewed six monthly at CMT with Directors/Asst Directors responsible for the service level risk registers.	This will be completed once risk assessments have been produced.
Service level risk registers to be discussed at Departmental Management Team meetings.	Senior Managers to be reminded of this once the risk assessments have been completed.	